

Penrith RSL respects the privacy of its members and guests and is committed to protecting your personal information. We are a licensed Club operating under the Registered Clubs Act 1976. Our policies comply with the Privacy Act 1988 as amended by the Privacy Amendment Act 2012 and in accordance with Australian Privacy Principles (AAPs) as introduced on 12 March 2014. In accordance with this legislation, Penrith RSL will ensure any personal information collected will be managed correctly.

Collection of Personal Information

It is a requirement by law that anyone wishing to join or visit our Club must provide certain personal information. This information will generally include such things as name, address, date of birth and contact details. We will also collect details of how you utilise our facilities and participate in promotions. You will have the option to receive marketing information from the Club around your specific interests.

To enter the Club, visitors and guests are required by law to produce suitable identification. Suitable identification is generally a valid Drivers License, Passport or Proof of Age Card. Your details will be recorded when signing into the Club.

Use and Disclosure of Personal Information

The Club will not usually disclose your personal information unless required to do so by law or by reason of public health and safety or threat to life. Your personal information may be used to notify and include you in club promotions and special offers. If you do not wish to be contacted or you change your preferences you can update your details with the club at any time. We do not disclose your information to any third party or overseas party unless required to do so by law.

Information Storage and the Internet

Your personal information is stored in a controlled environment with appropriate security measures in place. When you visit our website the internet supplier will log some information for statistical purposes only. We will only record your email address if you provide it to us.

CCTV and Surveillance

Penrith RSL uses camera surveillance throughout the Club. This footage may be used to identify any illegal activities or undesirable incidents that occur on the premises. We do not disclose any surveillance footage unless required to do so by law.

Accessing or Correcting your Personal Information

You may access or update any personal information held by us at any time by contacting the Club in writing. Where access to this information may interfere with the privacy of others you will be notified in writing as to any reason of refusal.

Concerns or Questions

If you have any questions or concerns about how your personal information is collected, recorded or used please contact the Privacy Officer, Penrith RSL Club, PO Box 645 Penrith NSW 2751